## Office to Prevent & End Homelessness FY 2020 Adopted Budget Plan: Performance Measures

## Office to Prevent & End Homelessness

## Objective

To maintain the number of persons who exit the County's single and family shelters to permanent housing at 978.

## **Performance Indicators**

|   | Prior Year Actuals |                   |                            | Current<br>Estimate | Future<br>Estimate |
|---|--------------------|-------------------|----------------------------|---------------------|--------------------|
| Indicator   | FY 2016<br>Actual  | FY 2017<br>Actual | FY 2018<br>Estimate/Actual | FY 2019             | FY 2020            |
| Output  |                    |                   |                            |                     |                    |
| Unduplicated number of clients served in the County's single shelters                           | 1,079              | 1,043             | 1,043/998                  | 998                 | 998                |
| Unduplicated number of persons in families served in the County's family shelters               | 1,066              | 1,039             | 1,039/1,013                | 1,013               | 1,013              |
| Efficiency  |                    |                   |                            |                     |                    |
| Cost per person served by<br>the County's single and<br>family shelters                         | \$3,436            | \$3,894           | \$3,936/\$4,195            | \$4,094             | \$4,176            |
| Service Quality   |                    |                   |                            |                     |                    |
| Average length of stay in the County's single shelters (in days)                                | 38                 | 41                | 41/33                      | 33                  | 33                 |
| Average length of stay in the County's family shelters (in days)                                | 77                 | 59                | 59/68                      | 68                  | 68                 |
| Outcome   |                    |                   |                            |                     |                    |
| Number of persons exiting<br>the County's single and<br>family shelters to permanent<br>housing | 1,031              | 1,068             | 1,068/978                  | 978                 | 978                |